

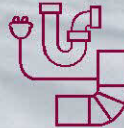
BUILDER BACKED
SERVICE PROGRAM



QUALITY BUILT AND BACKED by Your Builder.



Workmanship



Distribution Systems



Structural

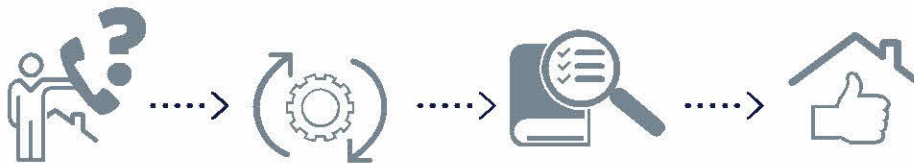
Congratulations on your **new home**

and the warranty provided by your builder.

Who is **2-10 Home Buyers Warranty?**

2-10 Home Buyers Warranty (2-10 HBW) is your warranty administrator. Since 1980, warranties from 2-10 HBW have protected over 5.8 million new and pre-owned homes. Focused on reducing the financial risks of thousands of home builders and millions of homeowners nationwide, 2-10 HBW partners with real estate professionals, service contractors and home builders who consider their coverage the industry's most comprehensive protection available.

HOW DOES YOUR WARRANTY COVERAGE WORK?



Think you have a problem? This booklet will help:

- Easily navigate the types of coverage
- Provide simple language to understand what's covered
- Explain how to report a claim

The **warranty administrator** is available to provide guidance and assistance for the Builder Backed Service Program.

Once you receive your **Warranty Validation Certificate**, register your new home at 2-10.com/registerhome.

For questions about this booklet, or if you have lost your **Warranty Validation Certificate**, contact the **warranty administrator**:

- 855.429.2109 (Phone)
- warrantyadministration@2-10.com (Email)
- 2-10.com/homeowner (Homeowner Portal)

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THIS BOOKLET AND WARRANTY VALIDATION CERTIFICATE

This booklet defines your remedies for any **defect** and **structural defect** based on the terms and conditions contained within this booklet for the duration of the **warranty term**. The **warranty term** is found on the **Warranty Validation Certificate**. This booklet and the **Warranty Validation Certificate** are legal documents that define the scope of all the express limited warranties provided to you by your **builder** related to your home. Please keep this booklet and the **Warranty Validation Certificate** with other legal documents that are important to you.

WORDS WITH SPECIAL MEANING

The words used in this booklet have their normal everyday meaning. Except when, in some cases, a word used in this booklet will have a specific meaning or definition. In those cases, the word will be bolded and the bolded word will always have the same meaning

or definition, except that, for readability purposes, “you,” “your,” “home” and “warranty” are each words with special meaning but are not bolded. The words with special meaning are defined in *Section VII*.

IMPORTANT PROVISIONS FOR THE USE OF FINAL AND BINDING ARBITRATION TO RESOLVE DISPUTES ABOUT THIS BOOKLET, THE WARRANTIES, YOUR HOME, THE BUILDER BACKED SERVICE PROGRAM OR ANY OTHER DISPUTES AMONG YOU, YOUR BUILDER AND THE WARRANTY ADMINISTRATOR ARE CONTAINED IN SECTION VI.F.

IMPORTANT PROVISIONS CONCERNING YOUR LEGAL RIGHTS AND REMEDIES ARE CONTAINED IN SECTION IX.

